

IMPACT REPORT 2020 / 2021

In a year of COVID-19 and a different way of life, our organisation responded and moved with the changes to change people's lives. Here's what we did...



170
individuals received
employment support

...increasing their confidence, developing new skills and one to one support to look for, secure and stay in work.



41
people secured paid
employment

...despite the global pandemic our clients went on to secure paid work that has given them independence and financial security.



920
training units
delivered

..through online platforms and socially distanced sessions we engaged our beneficiaries in accredited and non accredited training to enhance their employability.

Our Vision

"A socially enriched world where every individual can take proud steps towards a life fulfilled".

Our Mission

"To nurture the potential of people with a disability to thrive in a socially inclusive society".

WE MADE PEOPLE

SMILE

SUPPORTING THEM TO GAIN....



NEW SKILLS

THROUGH OUR FIVE SOCIAL ENTERPRISES AND FOUR CORE SERVICES WE SUPPORT OUR CLIENTS TO DEVELOP AND GROW BY LEARNING NEW SKILLS.



CONFIDENCE

WE TAILOR OUR SUPPORT TO MEET THE NEEDS OF EACH CLIENT TO BUILD SELF ESTEEM AND CONFIDENCE.



PRIDE

THROUGH PARTICIPATION IN OUR SERVICES OUR CLIENTS, PARENTS AND CARERS TELL US THAT THEY FEEL PROUD.



FREINDSHIPS

CONNECTING LIKE MIND PEOPLE AND PROVIDING OPPORTUNITIES TO THRIVE MAKES A REAL DIFFERENCE.

OUR SOCIAL ENTERPRISES:



OUR VALUES DRIVE OUR ACTIONS :



- We **Respect** everyone's right to a life more fulfilled.
- We **Inspire** employers and the wider community to see disability differently.
- We **Nurture** all of our People to be their best.
- We **Empower** each-other to make a positive impact on the world.
- We are **Driven**, seizing every opportunity to create better lives.
- We are **Honest** and always do the right thing.
- We are **Positively Charged** to make things possible.
- We are **Quality Focussed**, to always ensure the highest standard.



"No one expected the world to change as it did in 2020. Each and every one of us were affected by COVID-19. As an organisation, our first priority was to keep everyone safe. We also wanted to make sure that we could provide the best support possible to our clients despite the lockdown. We are very proud of the innovative approach from our staff and of the attitude and commitment of our clients who responded so positively resulting in such high achievement during a very challenging period"

- Paula Jennings, Chief Executive

76

people with a learning disability were supported through or social enterprises

21

young people aged 16 -24 participated in our youth service

2

new training and employment academies were developed



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Operating across the following council areas:



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