

# IMPACT REPORT 2019 / 2020

Our Mission is to "support people with a learning disability or learning difficulty to realise their potential for a better future" and this is how we did this year....

## 76

### people supported through our social enterprises...

...each business serves as a realistic training platform for people with a learning disability to train under industry experts in the areas of hospitality, catering, craft and design. 100% of our profits are reinvested to support our work.

## 55

### individuals who gained employment...

...our Employment Service specialise in one-to-one support for people with autism, adhd, dyslexia and learning difficulties. We work closely with employers to match our clients to roles and to make reasonable adjustments for interview and on the job.

“  
target  
exceeded  
by 331%  
”

## 727

### training courses achieved...

...we know that training is a key part of our client's development. Our training courses increase confidence, self-esteem and employability skills. Accredited and non-accredited training is delivered in-house and also to groups out in the community across the south eastern region.

“  
target  
exceeded  
by 180 %  
”

## 100%

### customer satisfaction...

...that's all of our customers happy with the services and products that we are providing. Every meal, every drink, every picture frame and every piece of wedding stationery is made to make our customers happy and we are pleased to deliver our customers with the top marks in customer satisfaction.

## 368

### people accessed our services this year...

...people who needed support to go in a new direction, to transition from school to further education or employment, to build their confidence, to meet new people, to learn new skills, to gain qualifications and to get a job and stay in a job.

We know that the benefit of our support is wide ranging, every day we change lives for the better and this change has a rippling effect across families and our communities. We are thankful to all who make this happen including our staff, volunteers, parents, carers, employers and funders.





# WE PUT OUR HEART AND SOUL INTO EVERYTHING THAT WE DO

At Stepping Stones NI, we know that with the right support, people with autism, adhd, dyslexia, learning difficulties and learning disabilities can gain meaningful training and employment. Every day, we see confidence grow and new skills attained and we are proud to make this happen for the people that we support.

## Our social enterprises:



opened December 2019



# 29

YOUNG PEOPLE  
BENEFITED FROM  
OUR YOUTH  
SERVICE



# 27

SCHOOL LEAVERS  
SUPPORTED THROUGH  
OUR TRANSITIONS  
SERVICE



# 90%

OF OUR  
TRAINEES SAID  
THEY WERE  
SATISFIED WITH  
OUR SERVICE



# 23

YOUNG PEOPLE  
PARTICIPATED IN  
OUR 'BE ACTIVE,  
STAY ACTIVE'  
PROGRAMME



## Where our money comes from:

### Total Income: £ 1,516,016

Contracts and Funding: £1,327,496

Social Enterprise Income: £182,983

Donations: £ 5,537



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