



# Making a positive impact

Impact Report  
2016 / 2017



**Stepping Stones NI supports people with learning disabilities, learning difficulties, Autism, ADHD and Dyslexia to gain meaningful training and employment.**

**We have been doing this for nearly twenty years with our services and social enterprises, spanning across Greater Belfast, Lisburn, Downpatrick and Newtownards.**

Along with a range of Social Enterprises our core services include:

**Transitions Service**

Supporting young people in schools to make an informed decision about their next move.

**Youth Service**

Helping young people 16 - 24 gain new skills, qualifications and work experience.

**Training + Employment Service**

Tailored support to gain meaningful training, skills and confidence to get employment, and stay in employment.

*We see these services make a difference everyday...*

We see confidence growing when people learn new things, gain qualifications, complete a work experience or secure a job. We see employers who benefit from a loyal and dedicated employee. We see the impact on families and a change in attitudes and perceptions of people with a learning disability or learning difficulty.

**During the year in our Transitions and Training + Employment Service we demonstrated that for every £1 invested we generated £7 in social value...** our Social Return on Investment shows we have had a tremendous impact on society.

We continuously challenge ourselves, change perceptions, produce high quality products and services, and showcase the talents and skills of people with learning difficulties and learning disabilities through our social enterprises, across all our geographical areas.

*We see everyone's potential*

**and know that our support makes a difference**



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**2016 / 2017**  
This year we made a difference to...



**45**  
school leavers who needed support to plan their next move



**16**  
people who gained paid employment



**196**  
people who were looking for work



**256**  
people who gained accredited qualifications



**24**  
young people who secured new skills and work experience



**18**  
people who completed voluntary work



**68**  
people who trained in our social enterprises



# People

*They make our organisation special*

Dedicated staff and passionate volunteers support our trainees and clients to develop their skills, gain qualifications and increase their employability.

# 100%

Parent + Carer Satisfaction

97% Staff Satisfaction  
96% User Satisfaction  
>85% Customer Satisfaction  
>85% Employer Satisfaction



2016

#buysocial

# Social Enterprises

*Realistic training environments*

Our social enterprises serve as a realistic training platform for our trainees and focus on providing excellence in our products and customer service.

68 People training in Social Enterprises

theavenue



Picture Framing



# Training + Qualifications

*Building skills and confidence*

Delivering NVQ and OCN accredited training and soft skills that enhance our clients and trainees employability skills, leading to jobs.

256 Completed accredited qualifications  
18 Catering qualifications achieved

# Transitions + Youth Services

*Pathway to Learning*

Delivered a range of workshops and activities that engage young people through increased self-esteem, independence and skills development.

45 Young people supported in our Transitions Service  
24 Young people supported in our Youth Service  
18 Accreditations in money management



Our Year in Review



# Jobs + Volunteering

*Realising everyone's potential*

Employment Officers and Job Coaches work with our clients and employers to match work placements, volunteering experiences, and paid jobs.

16 People achieved paid employment  
4 People supported through Workable Programme  
18 People gained voluntary work  
196 People accessed support via our Employment Service  
265 Information and guidance sessions delivered



2017

# Investment + Support

*We are hugely grateful*

The support from our funders and board, customers, parents, multi-disciplinary teams, volunteers and the business community are crucial to the successful delivery of services within the organisation.

Donations + Grants	Social Enterprise Income	Reserves
<b>£1,538,658</b>	<b>£358,752</b>	<b>15%</b>
increase of 11% on 2015 / 2016	increase of 28% on 2015 / 2016	increase on 2015 / 2016

# Innovation

*Continuous Improvement*

Highly Commended  
Social Enterprise of the Year, Social Enterprise NI

Finalist  
Cafe Manager of the Year - The Garden Cafe, Downpatrick  
Northern Ireland Hospitality Awards



[www.steppingstonesni.com](http://www.steppingstonesni.com)

*We see everyone's potential*



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## **Stepping Stones NI Ltd**

### **Head Office**

39 Seymour Street

Lisburn BT27 4SY

**T:** 028 9266 7124

**E:** [info@stepping-stones.org.uk](mailto:info@stepping-stones.org.uk)

**[www.steppingstonesni.com](http://www.steppingstonesni.com)**

## **Transitions, Youth, Training and Employment Services**

3 Wallace Ave

Lisburn BT27 4AA

**T:** 028 9266 6404



Department for the

**Economy**

[www.economy-ni.gov.uk](http://www.economy-ni.gov.uk)



Department for

**Communities**

[www.communities-ni.gov.uk](http://www.communities-ni.gov.uk)



**South Eastern Health  
and Social Care Trust**

This project is part funded through the Northern Ireland European Social Fund Programme 2014-2020, the Department for the Economy and the Department for the Communities, Lisburn & Castlereagh City Council and South Eastern Health and Social Care Trust. Registered with The Charity Commission for Northern Ireland NIC100727.