



Qualifications & Jobs

We continued to deliver a range of accredited and non-accredited qualifications to up skill our people leading to paid jobs. These qualifications included:

- Level 1 & 2 Food Preparation and Cooking and Food Service
- Level 1 Customer Service
- Health and Safety
- Barista
- Progression to Employment
- ICT



People

People are what make our organisation special. We have a passionate staff team that support your trainees, clients and service users to realise their potential every day.

We also have an amazing group of volunteers who give up their precious time to man the fundraising car park every week and others who have talents and skills that assist in the daily work of all our social enterprises and services.

Contact



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Investment

We thank all funders who invested in the services and projects of Stepping Stones NI:

- European Social Fund (ESF)
- Department for Employment and Learning
- Collaboration and Innovation Fund
- Disablement Employment Service
- South Eastern Health and Social Care Trust
- Leonardo
- Grundtvig

We would like to thank the Mayors Charity, Lisburn City Council for fundraising for Stepping Stones NI, and to the IoD for making us your charity of the year.



Social Enterprises

We support our trainees through our award winning social enterprises.



theavenue



Innovation and Continuous Improvement

At Stepping Stones NI we recognise that innovation and continuous improvement of our services is extremely important. In December 2013 we were assessed by EFQM (European Framework of Quality Management) assessors for service excellence and we were awarded bronze accreditation in January 2014.

EFQM



We also started our innovative new "Youth Service" in collaboration with NOW aimed at supporting young people aged 16-24 not currently engaging in any services to help them in their future.



European Projects

During the year we continued to work with our European partners to adapt training products in the following areas: volunteering (Together project), workplace bullying (Let me be me), enterprise (Be Inspired) and skills assessment of progression of people with learning disabilities to employment.



Impact Report 2013/2014



Our Mission is to support people with a learning disability or learning difficulty to fulfil their work potential

During 2013-2014 Stepping Stones NI continued to deliver a range of quality services that support people with learning disabilities and learning difficulties to gain qualifications leading to employment. Our organisation continued to thrive supporting people to develop their skills supported by a professional dedicated staff team working in our social enterprises, youth, transitions, training and employment service. Our partners both in Northern Ireland and across Europe and our funders have provided the opportunity for us to develop our services and projects in a collaborative way that has made the greatest impact.



Qualifications & Jobs



119

people supported to employment

28

bespoke qualifications

141

accredited qualifications

10

people into voluntary work

18

paid jobs

80k

earned in wages

100%

of transitions students supported into training leading to employment

Investment



72%

Government, Leonardo and ESF

14%

social enterprise

14%

fundraising and donations

Innovation and Continuous Improvement



38%
increase in income

4
european projects engaging with 50 partners across Europe

IoD charity partner

Mayors Charity Lisburn City Council

Winner best social enterprise Lisburn city business awards

Winner best education jobs and training social enterprise ni

EFQM bronze accreditation

People



240

people with learning disabilities and learning difficulties engaged

97%

customer satisfaction

40

people registered with the Youth Service

100%

user satisfaction

48

people training in social enterprise

25

people supported in transition service

96%

staff satisfaction

Social Enterprises and Collaborative Services



European Projects

